

**OFFICE OF THE
PR. CHIEF MEDICAL OFFICER
METRO RAILWAY
KOLKATA**



NOTICE INVITING EOI

Pr. Chief Medical Officer, Tapan Sinha Memorial Hospital, Metro Railway, Kolkata invites Expression of Interest (EOI) from Kolkata based Private Hospitals for setting up of Haemodialysis Unit, Nephrology Centre and 5 bedded ICU Unit on PPP model.

For the purpose, a minimum qualifying criteria for setting up of Haemodialysis Unit, Nephrology Centre and 5 bedded ICU Unit on PPP model has been formulated. The same can be obtained from the office of the undersigned or downloaded from the Metro Railway website <http://www.mtp.indianrailways.gov.in>, along with the terms and conditions.

Interested Kolkata based reputed Private Hospital expertise in the field willing to accept at CGHS RATES may submit their Expression of Interest (EOI) if they are willing to set up Haemodialysis Unit, Nephrology Centre and ICU Unit on PPP model.

Last date of submission of application: One month from the date of publication of advertisement

Application for EOI should be addressed to:-

Pr.Chief Medical Officer,
Tapan Sinha Memorial Hospital,
Metro Railway,
28/55, M.N.Sen Road,
Chanditala,
Kolkata – 700040.


(Pr. Chief Medical Officer)
Metro Railway/Kolkata

TERMS & CONDITIONS FOR SETTING UP OF HAEMODIALYSIS UNIT, NEPHROLOGY AND UROLOGY CENTRE ON PPP MODEL AT TAPAN SINHA MEMORIAL HOSPITAL, METRO RAILWAY, KOLKATA:

1. The Service Provider will shoulder all responsibilities to procure, maintain and operate the equipment and other required medical and non-medical items for the unit at its own cost.
2. Service Level Standard (SLS) and the Quality of service parameters (such as waiting time, number of patients etc.) for attending to Railway patients should be framed by the Metro Railway.
3. Metro Railway will be the public partner of the project and pay to the Service provider, for its services provided to the Railway beneficiaries, as per prevailing CGHS rates of Kolkata for the services which they would be providing, to be done on priority basis for Railway beneficiaries.
4. The Private Partner will pay for water, electricity, space along with a premium to Railway at the rate to be decided mutually for the space provided. Premium will be the deciding factor for selecting technically suitable provider.
5. No sub-letting of any part or whole of the process/infrastructure/services shall be allowed.
6. On expiry of the contract, the Service Provider will take away all the equipment and consumables that are under his ownership, without disturbing the physical infrastructure provided by the Railway administration. After expiry of the contract term, a grace period of 4 weeks will be allowed for removal of all equipment/consumables from the premises. If the Service Provider fails to clear the premises within this time frame, Railway will be at liberty to dispose off the same, as deemed fit.
7. Further, any alteration/extension/civil work done by the private partner with the approval of the Railway shall be transferred to the Railway at the end of the contract period.
8. The Railway administration will provide the space and the building in the existing infrastructure for setting up the Centre. The Service Provider is advised to visit the site and see the available infrastructure for the proposed centre before applying. Any alteration or addition, if any, required shall be done by the Service Provider at his/her own cost.
9. Electricity and water connection will be provided by the Railway to the handed over building/space. No fresh fittings or pipelines will be laid down by the Railway administration. No civil or electrical job inside the handed over portion of the building will be taken up by the Railway administration. Service Provider will make his/her own arrangement inside the allocated space any additional requirements at his/her own cost and will also have to bear the expenditure incurred on electricity and water. An officer shall be nominated by the Medical Director of the Railway administration to co-ordinate with the Service Provider.
10. With a view to provide freedom of work & independency there will be minimum interference from the public partner i.e., the Railway administration. Electricity and water charges, for space would be paid by the service provider. No new civil, electrical or any other work will be taken over by the Railway administration. The available space and infrastructure can be examined under intimation to the Railway administration authority for feasibility of the project by the Service Provider before submission of the application.
11. All arrangements, which are not in the scope of the Railway administration, as mentioned above, but needed for the provision of service, have to be provided by the Service Provider. The repair and maintenance may be undertaken after taking due approval from the concerned Railway administration of the electrical lines, water pipe-lines, air conditioning fittings and any other type of fittings, if required inside the building after is handed over the Service Provider. The Service Provider has to procure all medical and non-medical equipment, furniture, beds, linen, mattresses,

stationary, drugs, dressings, consumables, non-consumables etc., for all qualified manpower, any other material or service required (AMC/CMC) to run the services, at his own cost.

12. The arrangement of electricity and water, if available as central supply shall be made available by the Railway administration. In case there is any failure in the electricity or water supply, ad-hoc or emergency arrangement for the propose Centre has to be made by the Service Provider himself at no extra cost to the Railway administration.
13. Compliance to all the statutory regulations like PMDT, AERB etc. shall be the responsibility of the service provider. Copies of the relevant certificate are to be submitted to the Railway administration thereafter. The service should be started and Agreement entered into after getting the due sanction from Railway administration.
14. All the discards should be disposed off as per the standard disposal guidelines issued by the respective State Governments.
15. Service Provider should make alternative arrangements of similar quality in the event of breakdown of the services at his own cost. In case the Service Provider fails to make such arrangements, any damages claimed by the patient shall be the responsibility of the Service Provider. The Service Provider shall be given a maximum down time of twenty four (24) hours by the Railway administration.
16. Service Provider will be authorized to make changes in fittings, cablings, etc. as per requirement for operating equipment with permission from Railway administration. No modifications of permanent structure will be allowed without prior approval.
17. Provision of Consumer Protection Act and RTI Act are applicable to the Service Provider.
18. All the applicable laws of land including Minimum Wages Act, ESI Act, EPF Act, etc., shall be the responsibility of the service provider in regard to the employees engaged for the desired services.
19. The Service Provider will be allowed to render his services to "other than railway" patients as per their pre-decided rates provided that the Railway beneficiaries will get utmost priority for these services.
20. The Railway Administration will be at liberty to monitor the quality of services provided by the Service Provider on a periodical basis. Any shortcoming will be communicated to the Service Provider and rectification/action, if any will be done by the service provider without any delay. Monthly Reports must be sent to the Railway administration.
21. Regular patient satisfaction survey/grievances shall be carried out and shared between Service Provider and Medical Director. Corrective action taken should be intimated in writing to the Railway administration authorities.

(Pr. Chief Medical Officer)
Metro Railway/Kolkata